

Rokos Capital Management LLP

Complaints

If you are dissatisfied with any aspect of the AIF management services provided to you by Rokos Capital Management LLP, you may write to The Compliance Department, Rokos Capital Management LLP, 23 Savile Row, London, W1S 2ET or Compliance@rokoscapi.com. We take every complaint seriously and your complaint will be handled in accordance with the relevant rules of the Financial Conduct Authority (FCA), which may differ depending upon your status, although please note that it is Rokos Capital Management LLP's policy to aim to resolve every complaint fairly and in a timely manner. Rokos Capital Management LLP has a written internal complaints handling policy, as required by the FCA rules. You can obtain a copy of this on request, and in the event you should have cause for complaint about the AIF management services which Rokos Capital Management LLP provides, a copy of the policy will be sent to you.

In the event we fail to resolve a complaint to your satisfaction, or if we fail to do so within eight weeks of receiving your complaint, you may be entitled to refer your complaint to the Financial Ombudsman Service at Exchange Tower, Harbour Exchange Square, London, E14 9SR. Telephone: 0800 023 4 567 or at www.financial-ombudsman.org.uk.

